Compliance Requirements for Healthcare Providers Who Are Unable to Register Online

If your organization is unable to register on Availity.com, please review the following materials:

- **Compliance Policy for Contracted Health Care Providers and Business Partners**
  - [Compliance Policy for Contracted Healthcare Providers and Third Parties](#) – English (2.1 Mb)
  - [Compliance Policy for Contracted Healthcare Providers and Third Parties](#) – Spanish (2.1 Mb)

- **Ethics Every Day for Contracted Health Care Providers and Business Partners**
  - [Ethics Every Day for Contracted Healthcare Providers and Third Parties](#) – English (3.0 Mb)
  - [Ethics Every Day for Contracted Health Care Providers and Third Parties](#) – Spanish (3.1 Mb)

- **Fraud, Waste and Abuse Training**
  Organizations are responsible for developing training on this topic or adopting training from another source. Applicable content from Humana’s compliance policy and standards of conduct may be integrated into your training.

- **Medicaid compliance training**, if applicable
  - [2020 Humana Medicaid Orientation Training – Florida](#) (1.3 Mb)
  - [2020 Medicaid Provider Training – Illinois](#) (0.7 Mb)
  - [2020 Humana Medicaid Orientation Training – Illinois](#) (1 Mb)
  - [2020 Humana Medicaid and Orientation Training – Kentucky](#) (1 Mb)

  Applicable to each Medicaid state listed above:
  - [2020 Health, Safety and Welfare Training](#) (0.7 Mb)
  - [2020 Cultural Competency Training](#) (1 Mb)

- **Special needs plans (SNP) training**, if applicable: [Humana2020SNP](#)

Completion of Requirements – Attestation

- Physicians and other healthcare providers serving Medicare patients are NOT required to submit attestations for compliance, standards of conduct or fraud, waste and abuse trainings. However, Humana reserves the right to request
evidence at any time that training is occurring and tracked and that there are corresponding documented processes.

- Providers serving members with Florida, Illinois and/or Kentucky Medicaid plans must submit an attestation to certify adherence to Medicaid training requirements. After you have reviewed the documents that apply to your organization, please print and complete the applicable Medicaid training attestation form(s) and send the form(s) back to Humana using one of the means cited at the bottom of the form:
  - Florida Medicaid – Medicaid Training Attestation form
  - Illinois Medicaid – Medicaid Training Attestation form
  - Kentucky Medicaid – Medicaid Training Attestation form

- If you are serving patients with SNPs, please complete and submit this SNP training attestation form.

- Each applicable attestation should be completed at the contract level; as such, if your organization has multiple Tax Identification Numbers (TINs) under one group contract, please complete one form for each applicable training and list each TIN.

- Example scenarios:
  - If your organization supports a Humana Medicaid plan and a SNP in Florida, submit two attestation forms, one for Florida Medicaid training, one for SNP training.
  - If your organization supports a Humana SNP in one state, but no Medicaid plan administered by Humana, submit only the SNP training attestation.
  - If your organization supports a Medicaid plan in Kentucky and Illinois, submit the separate, state-specific Medicaid training attestation forms