Mandatory Compliance Requirements for Dental Providers

Your participation in the Humana Dental PPO network also includes the Humana Dental Medicare network, which provides dental services to Humana members enrolled in Medicare Advantage plans in many markets. Also, Humana’s members in certain Medicare Advantage plans can purchase a supplemental dental plan that uses Humana’s PPO network. Therefore, when your office renders services for one of these members, reimbursement is consistent with the same PPO fee schedule that is used for Humana’s commercial members.

Humana requires that all Humana-contracted entities performing administrative functions or healthcare services relating to Humana’s Medicare Advantage contracts, including those contracted with Humana subsidiaries, complete certain compliance requirements. This includes training upon initial contract and annually thereafter. Note: The Humana Dental Medicare network is independent from Medicaid and is not directly part of any state plan.

The information below is provided to help dental providers meet these requirements. Both documents listed below, or ones that are materially similar, must be provided to those supporting Humana members in certain Medicare Advantage plans who purchased a supplemental dental plan that uses Humana’s PPO network:

- **Compliance Policy for Contracted Healthcare Providers and Third Parties**
  - Compliance Policy for Contracted Healthcare Providers and Third Parties – English (2.1 MB)
  - Compliance Policy for Contracted Healthcare Providers and Third Parties – Spanish (2.3 MB)
- **Ethics Every Day for Contracted Health Care Providers and Third Parties**
  - Ethics Every Day for Contracted Healthcare Providers and Third Parties – English (686 Kb)
  - Ethics Every Day for Contracted Healthcare Providers and Third Parties – Spanish (3.1 Mb)

Fraud, Waste and Abuse (FWA) Training

As required by CMS, training on combatting fraud, waste and abuse must be conducted for those supporting Humana’s members who purchased a supplemental dental plan that uses Humana’s PPO network in certain Medicare Advantage plans. Your organization is responsible for developing the training material or using another training. You can integrate content from either or both of the above-listed Humana documents.

Frequently Asked Questions and Answers for Dental Providers

This document provides additional information regarding the compliance requirements for dental providers.