

# Humana claim attachment guidelines

Thank you for treating patients with Humana coverage. Below is a list of procedures and codes for which Humana typically requires specific information to process claims. Under certain circumstances, additional information may be requested for procedures not listed below. Please note that not all procedures are covered benefits under all plans administered by Humana.

Code	Information needed	Code	Information needed
D0160, D0180, D0340	Detailed narrative*	D4381	Current periodontal charting and prior periodontal history including dates of service, teeth, arches and or quadrants
D2330, D2331, D2332, D2335	Detailed narrative* and preoperative radiographs	D4910	Prior periodontal history
D2390, D2930	Preoperative radiographs	D4920	Detailed narrative*, including whether the patient was seen for follow-up visits
D2510 through D2794	Preoperative radiographs; if the restoration is a replacement, also include the date of prior insertion and reason for replacement.	D5110 through D5283	<ul style="list-style-type: none"> <li>Extraction date for each tooth</li> <li>Preoperative complete series of radiographs or panoramic film</li> <li>Initial/replacement, the age of existing prosthodontic and narrative for replacement</li> <li>Prior carrier**</li> </ul>
D2940	Bitewing radiograph and detailed narrative*	D5620, D5621, D5622	Detailed narrative*, including what was done to the framework
D2950	Preoperative radiographs	D5982	Detailed narrative*
D2952, D2953, D2954, D2957	Preoperative radiographs and date of completed root canal	D6010, D6013, D6040, D6050, D6055 through D6079, D6110 through D6117, D6194, D6195	<ul style="list-style-type: none"> <li>Extraction date for each tooth</li> <li>Preoperative complete series of radiographs or panoramic film</li> <li>Initial/replacement, the age of the existing implant, pontic or denture and narrative for replacement</li> <li>Prior carrier**</li> </ul>

Code	Information needed	Code	Information needed
D2955	Detailed narrative* and preoperative radiographs	D6080, D6095, D6100 D6190, D6930, D6980	Detailed narrative*
D2960 through D2962	Preoperative radiographs; if the restoration is a replacement, also include the date of prior insertion and reason for replacement.	D6081	Periodontal charting, preoperative radiographs and detailed narrative*
D2971	Detailed narrative*, including if there is an existing partial in place	D6090, D6092, D6093	Preoperative periapical X-ray and detailed narrative*
D2999	Detailed narrative* and description of service performed	D6101 through D6104	Preoperative radiographs, detailed narrative* and periodontal charting
D3221, D3230, D3240, D3310, D3320, D3330, D3331, D3332, D3333, D3351, D3352, D3353, D3410, D3421, D3425, D3426, D3430, D3450, D3470	Detailed narrative* and preoperative periapical radiograph of the tooth	D6205 through D6794	<ul style="list-style-type: none"> <li>• Extraction date for each tooth</li> <li>• Preoperative complete series of radiographs or panoramic film</li> <li>• Other missing teeth in the arch that are not replaced</li> <li>• Initial/replacement, the age of the existing prosthodontic service and narrative for replacement</li> <li>• Prior carrier**</li> </ul>
D3346, D3347, D3348	The date of service of the previous root canal therapy and preoperative periapical X-rays of the tooth	D6980	Detailed narrative*
D3910	Detailed narrative* and preoperative periapical radiographs of the tooth	D7210, D7250, D7280	Preoperative radiographs

D4210 and D4211	Detailed narrative,*periodontal charting and preoperative radiographs (not panoramic film)	D7220, D7230, D7240, D7241	Preoperative complete series of radiographs or panoramic film
D4240, D4241 and D4249 through D4267	Periodontal charting and preoperative radiographs (not panoramic film)	D7260, D7261, D7291, D7472, D7473, D7490, D7510, D7521, D7530, D7540, D7550, D7610, D7620, D7630, D7640, D7650, D7660, D7670, D7671, D7680, D7710, D7720, D7730, D7740, D7750, D7760, D7770, D7771, D7780, D7920, D7922, D7963, D7971, D7972, D7979, D7980, D7981, D7982, D7983, D7990, D7991, D7997, D7999	Detailed narrative*
D4245	Preoperative periapical radiograph and detailed narrative*, including documentation of keratinized tissue	D7270	Detailed narrative*, preoperative radiographs and medical carrier explanation of benefits
D4268, D4320, D4321	Detailed narrative* and preoperative radiographs	D7272, D7290, D7560, D7950, D7951, D7952, D7953, D7955	Detailed narrative* and preoperative radiographs
D4270, D4276	Periodontal charting or detailed narrative with the millimeter (mm) of recession or lack of attached gingiva/keratinized tissue for each tooth	D7412	Pathology/biopsy report or treatment records and detailed narrative*

Code	Information needed	Code	Information needed
D4273, D4275, D4277, D4278, D4283, D4285	Periodontal charting or detailed narrative with the millimeter (mm) of recession or lack of attached gingiva/keratinized tissue for each tooth. Preoperative radiographs (not panoramic film) also are required if the tooth is missing or has an implant.	D7995, D7996	Detailed narrative* and preoperative complete series of radiographs or panoramic film
D4274	Periodontal charting and preoperative radiographs (not panoramic film)	D9130, D9410, D9420, D9930, D9442, D9944, D9945, D9946	Detailed narrative*
D4341, D4342	Periodontal charting and preoperative radiographs	D9220 through D9243	Anesthesia records and detailed narrative*
D4346	Detailed narrative*, periodontal charting and preoperative radiographs; full mouth radiograph (not a panoramic film)		

\*A detailed narrative should include any pertinent diagnostic data, a description of any unusual circumstances that impacted the treatment and the reason the procedure was performed.

\*\*Prior carrier information is needed only when a tooth extraction was done prior to the member becoming effective with Humana.

Humana does not request that radiographs be taken solely for benefit determination purposes. Radiographs should be dated, properly labeled and of diagnostic quality according to accepted standards of care. Please do not send photocopies. DentalXChange Attachment Services or National Electronic Attachment (NEA) FastAttach™ can be used for submitting digital radiographs or other required attachments. While intraoral photographs are not required, Humana would be pleased to accept and review them if you feel that they will assist us in making a benefit determination.

Current Dental Terminology® American Dental Association

To enable quick and timely processing of your claims, please remember to include the following information when submitting a claim: Tax Identification Number, rendering dentist and practice location.

