Trust us to help manage your specialty medicine.

Humana Specialty Pharmacy®
Simple. Safe. Supportive.
We deliver your specialty medicine directly to you by mail.

Our convenient mail-delivery service can really free up your schedule. There's no more waiting in line or emergency trips to the pharmacy.

You choose where you want to receive your medicine and we deliver – at no extra cost:

- Your home
- Your work
- Your doctor's office

Each of your medicines is shipped in plain packaging to protect your privacy.

Visit: Hspmeds.com
We double-check your medicine for accuracy.

Our specialty pharmacy team can bring you real peace of mind. Two expert pharmacists will review all your new prescriptions to ensure accuracy and make sure they are safe to take with your other medicine. We help you take the right dose at the right time by verifying your medicine meets manufacturer and Humana dosing guidelines.

Each of your medicines is properly packaged for mail delivery:

• Medicine is heat-sealed in tamper-resistant packages

• Foil-sealed shipping containers protect your medicine during shipping and mail delivery

• If your medicine needs to be refrigerated, it is shipped in a cold pack

Your patient coordinator will coach you through how to take your medicine. If you take a specialty medicine that needs to be self-injected, a Humana Specialty Pharmacy nurse will talk you through the process by phone.

Call 1-844-874-3136 (TTY: 711)
We’re with you every step of the way.

When you choose Humana Specialty Pharmacy, you’ll work with an experienced team of pharmacists, nurses, technicians, and patient care coordinators that specialize in managing complex therapies.

• We’ll work hand-in-hand with your doctor to get a complete view of your medicine and therapies, to provide you with personalized guidance. If you have any questions about how to take your medicine, a registered nurse is just a phone call away with answers.

• Your patient care coordinator will contact you before your refill date to schedule your next shipment of medicine, so it’s easier for you to stay on track with your therapy.

Plus, if you need help paying for your medicine, one of our financial assistance specialists can help you find and apply for programs that will reduce your cost.

We take the pressure of managing your therapy, so you can focus on your family, friends, and living life to the fullest.

Visit: Hspmeds.com
We are with you at every step of your specialty therapy.

Humana Specialty Pharmacy is a mail-delivery pharmacy that specializes in meeting the needs of members who rely on specialty medicine and therapies.

You are at the center of everything we do.

Your well-being is our #1 priority. Our team is devoted to helping you manage the treatment and the costs of your specialty therapy.

Humana Specialty Pharmacy®
Simple. Safe. Supportive.

Call 1-844-874-3136 (TTY: 711)
Monday – Friday, 8 a.m. – 8 p.m., and Saturday, 8 a.m. – 6 p.m., Eastern time

Visit Hspmeds.com
Information available online 24/7

Help us help you.
Write down the names of your specialty medicines, for easy reference when you call or go online.

1. 
2. 
3. 
4. 
5. 
6. 
7. 
8. 
9. 

Simple start online
Visit: Hspmeds.com to learn more or start using this service

Personal phone consultation
Call: 1-844-874-3136 (TTY: 711)
Monday – Friday, 8 a.m. – 8 p.m., Saturday, 8 a.m. – 6 p.m., Eastern time

Ask your doctor
He or she can fill out prescription forms online at HumanaPharmacy.com/Specialtyforms then fax to 1-877-405-7940 or submit electronically through their e-prescribing software

$117 Million
Humana Specialty Pharmacy helped our patients find over $117 million in patient assistance funds in 2016.*
Financial assistance information is calculated by Humana Specialty Pharmacy and is based on the amount billed to and paid by manufacturer and charitable financial assistance programs. This includes funding found for both Medicare and Commercial patients from 2016. Financial assistance programs are based on eligibility needs.

We encourage you to research the costs of your drugs at the pharmacies in our network. Check your plan benefits or call Humana Specialty Pharmacy at 1-800-486-2668 (TTY: 711), Monday – Friday, 8 a.m. – 8 p.m., and Saturday, 8 a.m. – 6 p.m., Eastern time, to see if your prescriptions have savings at Humana Pharmacy.

Humana Specialty Pharmacy is a preferred cost-sharing pharmacy in our network. Other pharmacies are available in our network.

For Medicare members: Humana is a Medicare Advantage HMO, PPO and PFFS organization with a Medicare contract. Enrollment in any Humana plan depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments and restrictions may apply. Benefits, premiums and/or member cost-share may change on January 1 of each year.

Discrimination is Against the Law

Humana Specialty Pharmacy and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex.

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card.

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que figura en su tarjeta de identificación.

繁體摎文 (Chinese): 注意：如果您嫬用繁體摎文，您韙蓖皻費獲得語言援薧服謢。請致電會鮫燓幙的電話號碼 GHHJUEYEN