Managing Humana authorization and referral information made easier

Managing authorizations and referrals can be time-consuming. Humana’s authorization management app, available on the Availity Portal, makes working with Humana authorization information easier. Search, view details and update in a user-friendly app.

How it works

Healthcare professionals can use the authorization management app to search for and view authorization and referral requests for Humana-covered patients. In some cases, users also can update a referral or authorization request and add attachments.

Authorization management can help you:

• Save time by checking authorization and referral status online, without the need for phone calls
• Find authorizations you need swiftly and easily with a quick search by authorization number, date or member ID and date of birth
• View details for your patients’ existing authorizations and referrals
• Speed up the approval process for pending authorizations by making updates and adding attachments for select requests

Where to find the app

You can find the authorization management app in Humana’s Payer Spaces on the Availity Portal. If you don’t have an Availity user ID and password, visit Availity.com to register at no cost. If you have an Availity account, ask your organization’s Availity administrator to set up your access to the app.

How to access the app

1. Sign in to the Availity Portal and select “Payer Spaces,” then “Humana.”
2. Select “Authorization Management” from the list of applications. (If the app is not shown, contact your Availity administrator for access.)

With just a few selections, the app displays Humana authorization and referral information.

Want help with online tools?
Visit Humana.com/ProviderSelfService.

Please note: Authorization is based on information provided; it is not a guarantee of payment. Please review the app’s disclaimer for important information on the app’s limits.