Information for prescribers regarding hydroxychloroquine, chloroquine and mefloquine

Dear physician or healthcare professional,

In response to the COVID-19 pandemic, regulatory agencies in several states have taken steps to limit the inappropriate use of medications that may have potential to be used for patients with the coronavirus. Humana Pharmacy is planning to limit the supply of hydroxychloroquine, chloroquine and mefloquine to preserve the medications for patients who have an established need for them. Other pharmacies in your area may be taking similar actions.

Based on recent information we have received from manufacturers, hydroxychloroquine and the other drugs noted above might not be available due to a supply issue. Unfortunately, this means we might not have stock available for your patient’s next refill. If you have a patient taking one of these medications, please know that Humana Pharmacy may reduce the quantity dispensed because of shortage concerns. To help minimize dispensing delays, please include the diagnosis code on all prescriptions for these medications.

We know these medications are important to your patients, and we want you to know about this potential issue so you have time to discuss other treatment options. Depending on your patient’s condition and reason for treatment, some alternative medications that may be considered include:

- prednisone
- methotrexate
- azathioprine
- sulfasalazine DR

If you decide to send a new prescription to Humana Pharmacy, you can do so:

- Electronically (e-prescribe): NCPDP ID# 0353108
- By fax: 1-800-379-7617
- By phone: 1-800-379-0092

Patients also can mail written prescriptions to:

Humana Pharmacy
P.O. Box 745099
Cincinnati, OH 45274-5099

If you have questions for Humana Pharmacy, please call us at 1-800-379-0092 (TTY: 711). We’re available Monday – Friday, 8 a.m. – 11 p.m., and Saturday, 8 a.m. – 6:30 p.m., Eastern time

We will do our best to support you and your patients, and we will continue to monitor this situation.

Sincerely,

Scott Clark, Pharm.D.
Director, Humana Pharmacy Professional Practice