Humana Kentucky Medicaid Provider Relations Representatives

July 2020

Medical Provider Relations Associate Director
Pamela Trigilio
Email: ptrigilio@humana.com
Phone: 502-580-6020

Medical Provider Relations Facility Reps
KY One Health, University of Louisville, Baptist Healthcare
East Region
  Kelly Dockter Dean
  Email: mdockterdean1@humana.com
  Phone: 502-494-9639

Norton Healthcare, University of Kentucky Healthcare, St. Elizabeth, Cincinnati Children’s
West Region
  Aaron Brashear
  Email: abrashear@humana.com
  Phone: 502-262-1541

Provider-specific Assignments
Kentucky Primary Care Association (KPCA), Association of Primary Care Physicians (APCP), Baptist
Healthcare, St. Elizabeth, Cincinnati Children’s (professional only)
  Rep: Beth Day
  Email: bday8@humana.com
  Phone: 502-919-1978

Kentucky health departments
  Rep: April Lovins
  Email: alovins1@humana.com
  Phone: 606-303-4429

Prescribed Pediatric Extended Care (PPECs)
Kidz Club – all locations (Bowling Green, Dixie, Erlanger, Lexington, Neighborhood House, Preston)
  Rep: Stacy Tooley
  Email: stooley1@humana.com
  Phone: 502-640-3565

Redwood School and Rehab Center
  Rep: Aaron Brashear
  Email: abrashear@humana.com
  Phone: 502-262-1541
Easter Seals West Kentucky Inc.
  Rep: Aaron Brashear
  Email: abrashear@humana.com
  Phone: 502-262-1541

Sproutlings Daycare & Preschool
  Rep: Felicia Wheeler
  Email: fwheel4@humana.com
  Phone: 502-528-0526

Ancillary providers
*Ancillary providers not listed below fall into County Assignments
Durable medical equipment (DME), hospice and skilled nursing facility providers
  Rep: Kelly Dockter Dean
  Email: mdockterdean1@humana.com
  Phone: 502-494-9639

All infusion, home health and imaging providers
  Rep: Aaron Brashear
  Email: abrashear@humana.com
  Phone: 502-262-1541

Lab Corp and Quest Diagnostics
  Rep: Sharica Brackens
  Email: sbrackens1@humana.com
  Phone: 502-716-0170

County-specific Physician Rep Assignments
Felicia Wheeler
  Email: fwheel4@humana.com
  Phone: 502-528-0526
  Counties: Boone, Bracken, Breckinridge, Campbell, Carroll, Gallatin, Grant, Henry, Jefferson, Kenton, Meade, Oldham, Owen, Pendleton, Trimble

Guy Custer
  Email: gcuster1@humana.com
  Phone: 859-469-2754
  Counties: Bath, Bourbon, Carter, Clark, Elliott, Estill, Fayette, Fleming, Greenup, Harrison, Jessamine, Lee, Lewis, Madison, Mason, Menifee, Montgomery, Morgan, Nicholas, Powell, Robertson, Rowan, Scott, Wolfe

April Lovins
  Email: alovins1@humana.com
  Phone: 606-303-4429
  Counties: Bell, Boyd, Breathitt, Clay, Floyd, Harlan, Johnson, Knott, Knox, Lawrence, Leslie, Letcher, Magoffin, Martin, Perry, Pike, plus Kentucky health departments
Stacy Tooley  
Email: stooley1@humana.com  
Phone: 502-595-9858  
Counties: Adair, Boyle, Casey, Clinton, Cumberland, Garrard, Green, Jackson, Laurel, Lincoln, Marion, McCreary, Mercer, Metcalfe, Monroe, Owsley, Pulaski, Rockcastle, Russell, Taylor, Wayne, Whitley

Sharica Brackens  
Email: sbrackens1@humana.com  
Phone: 502-716-0170  

Terry Clements  
Email: tclements@humana.com  
Phone: 502-708-7787  
Counties: Allen, Ballard, Caldwell, Calloway, Carlisle, Christian, Crittenden, Daviess, Fulton, Graves, Hancock, Henderson, Hickman, Hopkins, Livingston, Logan, Lyon, Marshall, McCracken, McLean, Muhlenberg, Ohio, Simpson, Todd, Trigg, Union, Webster

Humana Behavioral Health  
Behavioral Health Team Inbox: kybhmedicaid@humana.com

Michelle Douglas  
Email: mdouglas14@humana.com  
Phone: 502-825-1610  
Providers: Facilities, residential services and outpatient providers

Lori Kelley  
Email: lkelley11@humana.com  
Phone: 502-528-0927  
Providers: Residential services and outpatient providers

Chris Burchett  
Email: cburchett1@humana.com  
Phone: TBD  
Providers: Residential services and outpatient providers