

New Horizon Provider Newsletter Archive

- **New Horizon Kentucky Provider Newsletter – Oct. 2020**

Topics include:

- Introducing Humana Healthy Horizons™ in Kentucky
- COVID-19 Updates & Information
 - Kentucky Implements Contact Tracing
 - Humana Reinstates Specific Prior-authorization Requirements
- Humana Updates and Clarifies Its Retrospective Review Policy
- Kentucky DMS Medicaid Bypass Code List Implemented in Humana's Claim Payment System
- Humana Healthy Horizons Added Benefits
- New Wellness Program: Go365® for Humana Healthy Horizons
- Prevent or Report Fraud, Waste and Abuse

- **Kentucky Medicaid Provider Newsletter – May 2020**

Topics include:

- Tips for improving patient satisfaction and engagement
- Humana Kentucky Medicaid provider webpage
- Coronavirus (COVID-19) updates
- Humana retrospective review requirements
- Kentucky DMS provider enrollment requirements
- How to update provider information with Kentucky DMS enrollment
- Claim submission requirements update
- Continuity of care provisions
- Report fraud, waste and abuse