



# An important message regarding Humana's COVID-19 response: COVID-19 VACCINE FAQs 04/05/2021

As more developments are made on the COVID-19 vaccine, please continue to visit the homepage of the [Humana provider COVID website](#) for the most recent updates.

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### **1. Is there a vaccine for COVID-19?**

Yes. There are currently three FDA-authorized COVID-19 vaccines. Vaccines from Pfizer-BioNTech, Moderna, and Johnson & Johnson have all received Emergency Use Authorization (EUA) in the United States, meaning that they can be made available to the public during the pandemic.

### **2. How can I become a COVID-19 vaccinator?**

Learn how you can become a COVID-19 vaccinator in the United States, by visiting <https://www.cdc.gov/vaccines/covid-19/provider-enrollment.html>.

### **3. Will Humana members receive the vaccine with no out-of-pocket costs?**

Yes, for Humana members, all FDA-authorized COVID-19 vaccines will be covered at no additional cost during the public health emergency. Coverage applies no matter where the Humana patient gets the vaccine -- including at both in network and out-of-network providers. It also covers instances in which two vaccine doses are required. Claims for COVID-19 vaccine administration should be submitted as outlined below, based on the member's benefit plan.

Please refer to [Humana's COVID-19 Vaccine claims payment policy](#) for further information.

#### 4. How is Humana handling claims for the vaccine?

For Medicare Advantage (MA) members, the Centers for Medicare & Medicaid Services determined that coverage for COVID-19 vaccines administered to MA plan members during 2020 and 2021 will be provided through the Original Medicare program. This includes charges for the vaccine and its administration. All claims should be submitted to the Medicare Administrative Contractors. Humana will deny any vaccine product or administration claims received for Medicare Advantage members.

For Commercial and Medicaid members, the federal government is coordinating with the states to supply all vaccine products to providers. It is not necessary for a provider to submit a vaccine product code for a state-supplied vaccine. Humana will not reimburse for a state-supplied vaccine product, however the administration of a state-supplied vaccine is reimbursable. Administration claims should be submitted to Humana using the administration codes listed below. Cost share for the administration of the vaccine will be waived.

Please refer to [Humana's COVID-19 Vaccine claims payment policy](#) for further information.

#### 5. What if the patient does not have their Original Medicare card or does not know their Medicare Beneficiary Identification (MBI) number?

If your patients do not have their Original Medicare card or do not know their MBI number, use the MBI look-up tool in your [MAC's secure portal \(PDF\)](#) – you must have your patient's first name, last name, date of birth, and social security number. Even if your patients are enrolled in Medicare Advantage Plans, you can look up their MBIs.

#### 6. Will the vaccine require pre-authorization?

No.

#### 7. What codes are reported for the COVID-19 vaccine?

Providers should report charges for the vaccine product and its administration according to the Current Procedural Terminology (CPT®) coding standards established by the American Medical Association (AMA). Providers should report the code appropriate for the manufacturer-specific vaccine and dose administered. The AMA has created the codes listed in the chart below for reporting the COVID-19 vaccine. See the [AMA's website](#) for more information on COVID-19 vaccine coding. If the AMA creates more CPT codes for additional COVID-19 vaccines, we will update this FAQ.

Manufacturer	Vaccine product code	Administration code
<b>Pfizer</b>	91300	First dose: 0001A Second dose: 0002A
<b>Moderna</b>	91301	First dose: 0011A Second dose: 0012A
<b>Janssen</b>	91303	Single dose: 0031A

Please refer to [Humana's COVID-19 Vaccine claims payment policy](#) for further information.

#### 8. How do I bill for vaccine products that are state-supplied?

Providers should only bill the administration code when submitting a claim for a state-supplied COVID-19 vaccine. However, Humana recognizes that some billing systems require a charge for a vaccine product code to be reported.

In such circumstances, Humana recommends the provider to report a charge amount of \$0.01. In addition, Humana does not require a modifier SL, but will allow the use of modifier SL to identify state-supplied vaccine product codes.

## 9. Who is eligible to get the vaccine?

Because of limited initial supply, the CDC has recommended that the vaccine be distributed in phases, beginning with those most at risk. For Phase 1a of the distribution, CDC recommended healthcare workers and residents of nursing homes and other long-term care facilities receive the vaccine first. CDC recently updated its recommendation for the next rollout phases.

CDC recommends that in Phase 1b and Phase 1c, which may overlap, vaccination should be offered to people in the following groups.

Phase 1b:

- **Frontline essential workers** such as fire fighters, police officers, corrections officers, food and agricultural workers, United States Postal Service workers, manufacturing workers, grocery store workers, public transit workers, and those who work in the educational sector (teachers, support staff, and daycare workers).
- **People aged 75 years and older** because they are at high risk of hospitalization, illness, and death from COVID-19. People aged 75 years and older who are also residents of long-term care facilities should be offered vaccination in Phase 1a.

Phase 1c:

- **People aged 65—74 years** because they are at high risk of hospitalization, illness, and death from COVID-19. People aged 65—74 years who are also residents of long-term care facilities should be offered vaccination in Phase 1a.
- People aged 16—64 years with underlying medical conditions **which increase the risk of serious, life-threatening complications from COVID-19.**
- Other essential workers, **such as people who work in transportation and logistics, food service, housing construction and finance, information technology, communications, energy, law, media, public safety, and public health.**

For the latest information about COVID-19 vaccines, [visit the CDC's website](#).

## 10. When will my patients be able to get the vaccine?

It is important to note that states are developing their own prioritization plans based on the CDC's recommendations, so eligible groups may vary somewhat from state to state.

Visit our coronavirus home page to [find specific information for your state or territory](#).

## 11. Are the COVID-19 vaccines safe and effective?

Yes. According to the CDC, "Clinical trials of all vaccines must first show they are safe and effective before any vaccine can be authorized or approved for use, including COVID-19 vaccines."

**Safety:** According to the CDC, "The U.S. vaccine safety system ensures that all vaccines are as safe as possible. Learn how federal partners are working together to [ensure the safety of COVID-19 vaccines](#)."

**Efficacy:** The CDC states that, "All COVID-19 vaccines currently available in the United States have been shown to be highly effective at preventing COVID-19. According to the CDC, both the Pfizer and Moderna vaccines are reported to be about 94% to 95% effective in preventing COVID-19. The Johnson & Johnson vaccine is reported to be about 72% effective at preventing COVID-19 in trials conducted in the U.S., 85% effective at preventing severe disease and was

100% effective in preventing hospitalization and death. [Learn more about the different COVID-19 vaccines.](#)”

[Read more about the benefits of getting the COVID-19 Vaccine from the CDC here](#)

### 12. How is it administered? How many doses will a patient need?

The COVID-19 vaccines will be delivered via injection. Some will require 2 doses to maximize their efficacy.

The Pfizer-BioNTech vaccine requires 2 shots administered about 21 days apart. The Moderna vaccine requires 2 shots administered about 28 days apart. Remember that you will not get maximum protection from just 1 dose of these vaccines. **It is critical that patients schedule and receive the second dose in order to receive the most protection possible.**

The Johnson & Johnson vaccine requires just one shot.

### 13. Are there any side effects?

To see the latest from the CDC on what to expect after getting a COVID-19 vaccine, visit <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/expect/after.html>

### 14. What guidance can I provide if a patient is concerned in becoming a victim of a COVID-19 vaccine fraud scheme?

A December warning from the FBI provides information on potential indicators of COVID-19 vaccine-related fraud and tips on how to avoid it. You can find a [link to the FBI warning here](#). It is important to remind patients to confirm the vaccinator is a safe and reputable source to avoid becoming a victim of fraud.

If you are concerned your patient is a victim of a scam or attempted fraud involving COVID-19, you can guide them to:

1. Contact the member services number on the back of their Humana member ID card for help
2. File a complaint with the [National Center for Disaster Fraud, opens new window](#) or call their hotline at 866-720-5721
3. Report it to the FBI’s [Internet Crime Complaint Center](#)
4. Contact your local FBI field office or submit a tip online at [tips.fbi.gov](https://tips.fbi.gov)

For the latest information about COVID-19 vaccines, [visit the CDC’s website](#).