

## Network Notification – Kentucky Medicaid

### Durable Medical Equipment (DME) Claims Payment Policy Update

Effective June 21, 2021

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#### **DME claim policy update**

Effective June 21, 2021, Humana Healthy Horizons in Kentucky will no longer accept claims with a “NU” modifier for durable medical equipment (DME). Please use the “RR” equipment rental modifier in the appropriate field. This change is to align with Kentucky Department for Medicaid Services (DMS) provider billing instructions for DME.

For more information, please visit [http://www.kymmis.com/kymmis/pdf/billingInstr/PT90withMedicare\\_v6.1\\_\(10-28-2020\).pdf](http://www.kymmis.com/kymmis/pdf/billingInstr/PT90withMedicare_v6.1_(10-28-2020).pdf).

If you are not already a participating provider, please [visit our website](#) for more information.

If you have questions, please contact Provider Services at **800-444-9137**. Hours of operation are Monday through Friday, 8 a.m. to 6 p.m. Eastern time.